



THE COTSWOLD GROUP

Asking the hard questions

Creditor



The Cotswold Group have a proven track record of identifying and managing suspect Creditor claims.

From the claimant who has a legitimate claim but takes the opportunity to exaggerate the duration of the claim to the premeditated fraudster who sets up a policy with the intention to defraud. The value of these policies and their period of claim make speed and effective targeting within the claims review process vital.

The need for a fast, efficient 'front end' screening process on new claims and consistent and robust reviews of ongoing claims is the key to success. This must be dealt with in a tactful manner having regard for the Insurers ongoing customer relationship.

Cotswold blends the various strands of Surveillance and Investigation available within the group to meet the particular needs of the client. Investigation services ranging from desk top checks or interviews, discreet visits and enquiries, statements or surveillance can be used separately or combined to validate these claims.